

Before you take the plunge...

Designing and/or fitting your own bathroom can be an interesting challenge which unleashes your creativity and puts your practical skills to good use, but it can also lead to frustration if things don't go according to plan.

Wilky Bathrooms is always pleased to offer professional advice, but if you are not using the services of an interior designer or installer, the points in this leaflet may help you to make your choice and avoid technical pitfalls. The information in this leaflet is not fully comprehensive and is intended only as a guide to assist clients. No liability will be accepted in relation to any of the advice included.

We can also provide you with a list of local bathroom fitters if you prefer not to take on the whole task yourself.

Please read this leaflet in conjunction with our terms and conditions of sale which apply for all orders.

Making your order – facts to consider:

- It is useful to have a plan of your current bathroom, showing the dimensions of the room and positions of doors, windows and soil pipe. Beware of altering the shape and position of the sanitaryware in your bathroom – a new configuration could make it difficult or impossible to connect waste services.
- When planning your new bathroom consider whether you need a separate shower enclosure and storage facilities.
- Consider whether the room will be tiled and plan any extras, such as whirlpool or body jets within a bath or shower.
- If the bathroom will be regularly used by young children or disabled people, remember that special adaptations may be needed.
- Ensure that your installer approves the items you intend to order as suitable for the location and type of plumbing.
- Remember core dimensions can change when you add tiles or other forms of wall cladding as this can affect the space available for units, cubicles or entrance doors.
- High pressure taps are popular to ensure fast flow but must be supported by an appropriate water system. They will not work with a low pressure, gravity system – indicated by a cold water tank in your roof space – unless you install a pump.
- Colour match can be difficult if you choose a basin and WC from different manufacturers as they may be in different shades of white.
- When ordering shower enclosures, ensure room height is sufficient to accommodate the shower and its tray and beware of sloping ceilings which limit headroom.
- Check for obstructions if you choose a shower with outward opening doors.
- The minimum space required between a basin or WC which face each other is 60cm.
- A wall hung WC pan may not be compatible with fitted furniture on the same wall due to the height of support frames for pans and bidets so a back-to-wall WC may be a better choice in this case.



- There are strict regulations on installation of lighting and other electrics in bathrooms. Only a competent, certified electrician should be used and there should be no electrical points other than approved ones. Any electronically heated radiator should be isolated with a control outside the bathroom. Whirlpool jets should be fitted with a circuit breaker.
- When buying heated towel rails, consider summer use. Either use thermostatic valves to control the heat or, if you run your heating year-round, consider “duel fuel” electric immersion heaters.
- Before buying a system bath (whirlpool, air) ensure the bathroom floor can bear the weight and be aware that extra help may be required to lift and position the bath.
- When building tiled shower areas or any bathroom structure which needs to be watertight, we recommend using Wedi waterproof tile-backer board.
- If you choose limestone tiles remember these are porous and will need maintenance. A membrane or specialist waterproof board such as Wedi will help ensure moisture does not penetrate the tiles and damage building structures.
- Please check whether your installer requires any items to be delivered separately from the main delivery. For example, it is not unusual to wish to fit the shower tray first. If so, our sales consultant can produce separate paperwork for the specific item when you place your order, to enable speedy despatch when required.
- Consider any factors at your property – entrances, stairs, doorways – which could obstruct delivery and positioning of your new sanitaryware.
- Our drivers are unaccompanied and will require assistance to remove larger items from the delivery vehicle. The driver may not enter your premises with goods as he is not insured to do so. It is your or your installer’s responsibility to move items into position for storage or fixing.
- Make sure that all packaging and tape is removed as soon after delivery as possible, so that you can be sure that there are no manufacturer’s flaws in the goods. If any defect is found, it should be reported immediately. Don’t dispose of packaging until the goods have been successfully installed as it bears the product codes and shade numbers.

Order confirmation and delivery:

- Please check your order carefully and ensure all details are correct. You may not be able to change the goods once the order has been confirmed unless they are stock items.
- We recommend you do not confirm a start time for your installer until you have checked with us that the goods are available for delivery.

Any order placed with Wilky Bathrooms is subject to our terms and conditions of sale, a copy of which will be provided to customers. Customers should read these carefully, as by signing the order they will be accepting them.

